

Prepaid Gift Voucher Terms and Conditions

1. **Validity Period**

- The prepaid gift voucher is valid for use within 3 months from the date of issue.
- The voucher must be redeemed by the expiration date mentioned on the voucher. After this date, the voucher will no longer be valid.

2. **Redemption**

- The voucher can be redeemed for any product or service offered by Pet Corner Trading LLC at the prevailing price at the time of redemption.
- To redeem the voucher, present it at the time of purchase or enter the voucher code online at [Pet Corner store].
- The voucher is valid for a single transaction only and must be presented at the time of service.

3. **Non-Refundable and Non-Transferable**

- The prepaid gift voucher cannot be returned or exchanged for cash.
- The voucher is non-transferable and can only be used by the person to whom it was issued.

4. **Lost or Stolen Vouchers**

- Pet Corner Trading LLC/Mashreq Al Islami is not responsible for lost, stolen, or damaged vouchers. Lost or stolen vouchers will not be replaced.

5. **Remaining Balance**

- If the purchase exceeds the value of the voucher, the remaining balance must be paid by the voucher holder.
- If the purchase is less than the value of the voucher, the remaining balance will be forfeited and cannot be used for future purchases.

6. **Exclusions**

- The voucher cannot be used to purchase other gift vouchers or cards.
- The voucher cannot be used in conjunction with any other promotional offers or discounts.

7. ****Cancellation****

- Pet Corner Trading LLC reserves the right to cancel the voucher if it is found to be used in violation of these terms and conditions.

8. ****Modification of Terms****

- Pet Corner Trading LLC reserves the right to modify these terms and conditions at any time without prior notice. The revised terms will be effective immediately upon posting on our website.

9. ****Jurisdiction****

- These terms and conditions are governed by the laws of UAE without prejudice to resolutions, notices, framework or any guidance/advises from Central Bank of UAE including those related to Mashreq Al Islami. Any disputes arising from the use of the voucher will be subject to the exclusive jurisdiction of the courts of UAE.

10. ****Customer Support****

- For any queries or issues related to the prepaid gift voucher, please contact our customer support team at Pet Corner Trading LLC.

11. ****Expiration Date****

- The voucher must be redeemed by the expiration date mentioned on the voucher. After this date, the voucher will no longer be valid.

12. ****Not Redeemable for Cash****

- The voucher cannot be redeemed for cash or any other monetary value.

13. ****Eligible Customer****

****All these terms and condition are applied Mashreq Al Islami customer who will receive the voucher after purchasing the Takaful from Mashreq Al Islami.**