

### T&Cs Qatar Airways Privilege Club account-Avios

1. To exchange Mashreq Vantage points for Avios, you must be an existing Qatar Airways Privilege Club member and provide your membership number at the time of exchange.
2. A minimum of 15,130 Vantage points is required to complete an exchange and any additional Vantage points must be in increments of 17.
3. Please allow a minimum of 3 business days for your Vantage points to be exchanged for Avios.
4. Once an exchange request has been completed, the exchange cannot be cancelled nor reversed. Qatar Airways Privilege Club account member will be responsible for quoting the correct Qatar Airways Privilege Club membership number for the transfer activity.
5. Once exchanged, the expiry and value of the Avios Miles will be subject to Qatar Airways Privilege Club account
6. Terms and Conditions governing the existing transfer partner Qatar Airways Privilege Club will apply
7. Vantage points will be exchanged for Avios at the rate specified at the time of exchange. Mashreq reserves the right to adjust the exchange rates without prior notice.
8. A completed request to transfer Vantage points is final and may not be cancelled. The Vantage Points in a submitted request may not be returned to your account. Mashreq is solely responsible for checking their Partner loyalty program account to verify that such loyalty currency has been properly posted. If the member believes that loyalty currency of the eligible Partner Program have not been properly posted to your Partner Program account, the member must inform Mashreq within 6 months of the date of the exchange transaction, with proof of action acceptable to Mashreq
9. Vantage points T&Cs apply