



Rewards Program

Vantage Points To noon Gift Cards

Redeem your Vantage Points for a noon Gift Card via Mashreq Mobile

You can now redeem your Vantage Points for a noon Gift Card via Mashreq Mobile following the simple steps below –

Step 1: Log in to Mashreq Mobile.

Step 2: Click on "Vantage Rewards".

Step 3: Click on "Vantage to noon Gift Card"

Step 4: Select the noon Gift Card denomination (subject to availability of vantage points)

Step 5: You will receive your unique code and pin via email on your registered email address

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Mashreq Al Islami (The Islamic Window of Mashreqbank PSC, a bank licensed and regulated by the UAE Central Bank

Classification: Public

How can I redeem my noon Gift Card?

Follow these 3 easy steps to redeem a Gift Card on noon's mobile app or noon website

1. Login or create an account on www.noon.com
2. Go to 'My Accounts' and select 'noon credits'
3. Enter the 16-digit Gift Card number and the 4-digit PIN. Tap on 'Redeem', the amount will be added to your noon credits

Once redeemed, the value of your noon Gift Card will be added to your noon credits and it will be visible to you at check out on the payment page.

What is the Reference Number that is communicated to me via email used for?

A reference number is a unique sixteen (16) digit alphanumeric number associated with every Gift Card. You can find it in the email which is sent with every purchase. In case you have any complaints or questions regarding the Gift Card, noon's customer support team will ask for this reference number. Make sure to keep it handy with you during the call. Do not share your Gift Card number or PIN with anyone under any circumstances.

Can the expiry of my noon Gift Card be extended?

The expiry of noon Gift Card cannot be extended or changed. The expiry of the noon Gift Card will be communicated via email to you along with your unique code and PIN. Any unused balance on the Gift Card will expire on the expiry date.

What is the minimum Vantage points required to redeem for a noon Gift Card?

You should have a minimum 27,000 vantage points available equivalent to AED 100 to proceed with redemption for noon Gift Card. (Conversion rate 270 vantage points =1AED). AED 100 Gift Card is the lowest denomination available for redemption.

What denominations of noon Gift Cards are available for redemption?

Noon voucher is available in AED 100, AED 200, AED 500 and AED 1,000.

What can I purchase with my noon Gift Card?

The Gift Card may be used to purchase all products across all categories on noon.com and/or its affiliates, including sale items. In the UAE, once redeemed, the Gift Card balance can be used on noon.com (UAE), SIVVI.com (UAE), noon Food (UAE), noon Grocery (UAE), and/or noon Minutes (UAE).

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Can I use my Gift Card and another credit/debit card together to pay for a transaction?

Yes! If your Gift Card balance is not sufficient to cover a purchase, you can pay the outstanding balance with your preferred credit/debit card.

What if I need to return an item?

You can return an item that qualifies for a return. The qualified return amount will reflect in the same manner it was paid, and the refunded portion of the Gift Card value will reflect in your noon credits balance.

Can I give my Gift Card to someone else as a present?

Yes, if unredeemed. You can send Gift Cards to friends and family. Once redeemed into a user's account, it cannot be transferred.

Terms and Conditions	الشروط والأحكام
1. The Gift Card shall be in the form of electronic vouchers and not physical cards.	1. بطاقة الهدية هي بطاقة إلكترونية وليست بطاقة فعلية.
2. Minimum AED 100 equivalent Vantage Points to be available with customer to proceed with redemption.	2. لكي تتاح عملية الاستبدال، يجب أن يكون لدى العميل ما يوازي 100 درهم إماراتي كحد أدنى من المشرق فانتج بسهولة.
3. Once Vantage Points have been redeemed for a noon gift card, the exchange cannot be cancelled nor reversed.	3. بمجرد استبدال المشرق فانتج بسهولة ببطاقة هدية نون، لن تتمكن من إلغاء أو استرجاع عملية الاستبدال.
4. Each noon Gift card has an expiry date, which is in the email to the customer along with unique code and PIN. noon Gift card expiry date cannot be extended or changed. Any unused balance associated with the gift card will expire on the same expiry date.	4. لكل بطاقة هدية نون تاريخ انتهاء صلاحية موجود في البريد الإلكتروني المرسل إلى العميل بالإضافة إلى رمز فريد ورقم تعريف شخصي. لا يمكن تمديد تاريخ انتهاء صلاحية بطاقة هدية نون أو تغييره. ستتنتهي صلاحية أي رصيد غير مستخدم ومرتببط ببطاقة الهدية في نفس تاريخ انتهاء الصلاحية.
5. Gift Card(s) cannot be replaced, refunded, or reloaded. It cannot be redeemed for cash, returned for cash, or transferred to another noon account.	5. لا يمكن استبدال بطاقة (بطاقات) الهدية أو استردادها أو إعادة شحنها. لا يمكن استردادها نقدًا أو إعادة مقابل النقد أو تحويلها إلى حساب آخر لدى نون.
6. The Gift Card cannot be replaced, refunded, returned, reloaded, redeemed for more than face value of the card.	

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<p>7. Irrespective of the AED value of Vantage Points available for redemption, noon Gift card can only be availed in denominations of AED 100, AED 200, AED 500 and AED 1000.</p> <p>8. The Gift Card can be redeemed on the noon website and mobile app.</p> <p>9. Once redeemed, the Gift Card balance can be used on noon.com (UAE), SIVVI.com (UAE), noon Food (UAE), noon Grocery (UAE), and/or noon Minutes (UAE).</p> <p>10. Customer will be responsible for safeguarding his Gift Card number and PIN from unauthorized use.</p> <p>11. Vantage Points will be exchanged for noon gift card at the rate specified at the time of exchange. Mashreq reserves the right to adjust the exchange rates without prior notice.</p> <p>12. A completed request to redeem Vantage Points is final and may not be cancelled.</p> <p>13. Vantage Points T&Cs apply</p>	<p>6. لا يمكن استبدال بطاقة الهدية أو ردها أو إعادتها أو إعادة شحنها أو استرداد قيمتها بأكثر من القيمة الاسمية للبطاقة.</p> <p>7. بغض النظر عن قيمة المشتري فانتج بسهولة المتاحة للاسترداد بالدرهم الإماراتي، لا يمكن الاستفادة من بطاقة هدية نون إلا بفئات 100 درهم إماراتي أو 200 درهم إماراتي أو 500 درهم إماراتي أو 1,000 درهم إماراتي.</p> <p>8. يمكن استبدال بطاقة الهدية على موقع نون الإلكتروني وتطبيق الهاتف المتحرك.</p> <p>9. بمجرد الاستبدال، يمكن استخدام رصيد بطاقة الهدايا على noon.com (الإمارات العربية المتحدة) و SIVVI.com (الإمارات العربية المتحدة) و noonFood (الإمارات العربية المتحدة) و/أو بقالة نون (الإمارات العربية المتحدة) و/أو نون مينتس (الإمارات العربية المتحدة).</p> <p>10. سيكون العميل مسؤولاً عن حماية رقم بطاقة الهدية ورقم التعريف الشخصي من الاستخدام غير المصرح به.</p> <p>11. سيتم استبدال المشتري فانتج بسهولة بطاقة هدية نون بالسعر المحدد في وقت الاستبدال، ويحتفظ المشتري بالحق في تعديل أسعار الصرف دون إشعار مسبق.</p> <p>12. الطلب المكتمل لاستبدال المشتري فانتج بسهولة نهائي ولا يمكن إلغاؤه.</p> <p>13. تطبق الشروط والأحكام الخاصة المشتري فانتج بسهولة</p>
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